

FILE IN ORIGINAL
NS-03478A-05-0801



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED] 9

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49948

Date: 2/21/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Harriett

Swaugler

Account Name: Harriett Swaugler

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Yuma

CBR:

State: AZ Zip: 85367

Is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

02/16/06

Attention Commissioners:

Far West Water & Sewer Company had a rate increase several years ago, from approximately \$5.00 per month to \$20.00 per month that is in effect at the present time.

I find it ironic that after a million dollar law suit they are asking for another raise in sewer rates. The law suit was brought against the sewer department for negligence on their part.

We do not want have to pay for the companies mistakes through another raise.

Please consider the refusal of this request.

Sincerely,
Harriet Swaugler

cc: Far West Water & Sewer Co. - Yuma, AZ.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Customer comments noted for the record and a copy placed in the docket. CLOSED.

End of Comments

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2006 FEB 21 A 9:17
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/21/2006

Opinion No. 2006 - 49948

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORMInvestigator: John La PortaPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 49947Date: 2/21/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Dan

Fitzgerald

Account Name:

Dan Fitzgerald

Home: [REDACTED]Street:

[REDACTED]

Work: [REDACTED]City:

Yuma

CBR:State:

AZ

Zip: 85367

is:Utility Company:

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

FOLLOWING CORRESPONDENCE WAS SENT TO THE COMMISSION.

February 15, 2006

Mr. John LaPorta
Arizona Corporation Commission
Utilities Division
1200 W. Washington
Phoenix, AZ 85007

Re: Recent request by Far West Sewer, Yuma, AZ for a rate increase. Docket No. WS-03478A-05-0801

I am a customer of Far West Sewer and have no idea if their rate increase request can be justified because of the expenses.

I do know that Far West Sewer is one of many companies privately held by the same owner that has been very successful in land development in the Yuma area. Earlier this year, Far West Sewer was found guilty of negligent homicide and fined 1.7 Million Dollars.

The purpose of that fine was punishment. Corporations cannot be put into jail, thus they receive substantial financial penalties. The fine is intended to impose hardship on the company for their wrong doings. Allowing a rate increase at this time would circumvent what I believe to be the courts intent of punishment. If the increase is not allowed, Far West will have to reach into their successful companies to pay this fine, achieving the intent of the court.

Dan Fitzgerald
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

N/A

End of Response

Investigator's Comments and Disposition:

Commission spoke with Mr. Fitzgerald to advise him on how rates are determined and also advise him that his comments would become part of the official record and copy of his letter has been placed in the docket.
CLOSED.

End of Comments

Date Completed: 2/21/2006

Opinion No. 2006 - 49947

file in WS-03478A-05-0801

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: (602) 5- [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49953

Date: 2/21/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Gilbert

White

Account Name:

Gilbert White

Home: [REDACTED]

Street:

[REDACTED]

Work: [REDACTED]

City:

Yuma

CBR:

State:

AZ

Zip: 85367

is:

Utility Company:

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Customer called to voice his displeasure with Far West's request for an increase in sewer rates.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Customer was advised that his comments would be written up and a copy placed in the docket. CLOSED.

End of Comments

Date Completed: 2/21/2006

Opinion No. 2006 - 49953

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]